

## Contact Information Sheet

### Your contacts

#### Customer Service

(General questions, customer portal, contract matters, ...)

Team Midoffice

+49 (0)511 - 51 949 203

[midoffice@getec-energie.de](mailto:midoffice@getec-energie.de)

#### Accounting (Billing issues)

Team Accounting

+49 (0)511 - 51 949 321

[midoffice@getec-energie.de](mailto:midoffice@getec-energie.de)

#### Trading Desk

(Settlement of forward transactions)

Team Frontoffice

+49 (0)511 - 51 949 494 / 495

+49 (0)511 - 51 949 197 (Fax)

[terminhandel@getec-energie.de](mailto:terminhandel@getec-energie.de)

#### Back Office

(Confirmation of forward transactions)

Team Backoffice

+49 (0)511 - 51 949 388

[backoffice\\_hannover@getec-energie.de](mailto:backoffice_hannover@getec-energie.de)

#### Forecast

(Notification of planned shutdowns, company vacations, etc.)

+49 (0)511 - 51 949 477

[kundenprognose-gas@getec-energie.de](mailto:kundenprognose-gas@getec-energie.de)

[kundenprognose-strom@getec-energie.de](mailto:kundenprognose-strom@getec-energie.de)

#### Team Operations

Electricity

+49 (0)511 - 51 949 477 / +49 (0)160 90553357

+49 (0)511 - 51 949 497 (Fax)

[fahrplananmeldung@getec-energie.de](mailto:fahrplananmeldung@getec-energie.de)

Gas

+49 (0)511 - 51 949 477 / +49 (0)160 90553357

+49 (0)511 - 51 949 497 (Fax)

[gas.ops@getec-energie.de](mailto:gas.ops@getec-energie.de)

#### Risk Management

+49 (0)511 - 51 949 143

+49 (0)511 - 51 949 197 (Fax)

[alexander.wittner@getec-energie.de](mailto:alexander.wittner@getec-energie.de)

### Balancing/Shipper Codes

<b>Natural Gas</b>	THE-H	THE0BFH017000000
	THE-L	THE0BFL016640000
	TTF	GSGETEC
	AUT VTP	25Y-GETE---1---P
	Zeebrugge	ZHGETEC
<b>Power</b>	Shipper Code	11XGETEC-----5
	NL	4260269770007
<b>Remit</b>	ACER Code	A0000218C.DE
<b>EMIR</b>	LEI	529900NCFGJWVL3AHT09
<b>Emissions</b>	Account	EU-100-5023658-0-85

**Invoices:** Via email to [invoice@getec-energie.de](mailto:invoice@getec-energie.de) (document in PDF-format attached)