

Contact Information Sheet

Your contacts

Customer Service

(General questions, customer portal, contract matters, ...)

Team Midoffice

+49 (0)511 - 51 949 203

midoffice@getec-energie.de

Accounting (Billing issues)

Team Accounting

+49 (0)511 - 51 949 321

midoffice@getec-energie.de

Trading Desk

(Settlement of forward transactions)

Team Frontoffice

+49 (0)511 - 51 949 494 / 495

+49 (0)511 - 51 949 197 (Fax)

terminhandel@getec-energie.de

Back Office

(Confirmation of forward transactions)

Team Backoffice

+49 (0)511 - 51 949 388

backoffice_hannover@getec-energie.de

Forecast

(Notification of planned shutdowns, company vacations, etc.)

+49 (0)511 - 51 949 477

kundenprognose-gas@getec-energie.de

kundenprognose-strom@getec-energie.de

Team Operations

Electricity

+49 (0)511 - 51 949 477 / +49 (0)160 90553357

+49 (0)511 - 51 949 497 (Fax)

fahrplananmeldung@getec-energie.de

Gas

+49 (0)511 - 51 949 477 / +49 (0)160 90553357

+49 (0)511 - 51 949 497 (Fax)

gas.ops@getec-energie.de

Risk Management

+49 (0)511 - 51 949 143

+49 (0)511 - 51 949 197 (Fax)

alexander.wittner@getec-energie.de

Balancing/Shipper Codes

Natural Gas	THE-H	THE0BFH017000000
	THE-L	THE0BFL016640000
	TTF	GSGETEC
	AUT VTP	25Y-GETE---1---P
	Zeebrugge	ZHGETEC
Power	Shipper Code	11XGETEC-----5
	NL	4260269770007
Remit	ACER Code	A0000218C.DE
EMIR	LEI	529900NCFGJWVL3AHT09
Emissions	Account	EU-100-5023658-0-85

Invoices: Via email to invoice@getec-energie.de (document in PDF-format attached)